

TITLE 11—DEPARTMENT OF PUBLIC SAFETY
Division 45—Missouri Gaming Commission
Chapter 20—Sports Wagering

ORDER OF RULEMAKING

By the authority vested in the Missouri Gaming Commission under section 39(g) of Article III, *Missouri Constitution*, the commission adopts a rule as follows:

11 CSR 45-20.580 is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on June 16, 2025 (50 MoReg 846–847). Those sections with changes are reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended July 16, 2025, and the commission held a public hearing on the proposed rule on July 17, 2025. There were three (3) attendees at the public hearing, but no comments were made. The commission received five (5) written comments on the proposed rule.

COMMENT #1: Section (2) – Daniel Mulhall, with Fanatics Betting and Gaming, requested revising the language to offer hourly limits instead of weekly and monthly. Additionally, he suggested revising subsection (2)(D) for clarification to state, “Total dollar amount of wagers.”

RESPONSE AND EXPLANATION OF CHANGE: Partially agreed and revised to clarify that the items listed in section (2) are minimum requirements. Article III, Section 39(g), of the *Missouri Constitution*, requires licensees to offer the limits identified by this section; however, licensees may offer additional limits, such as hourly.

COMMENT #2: Section (2) –Rebecca London, with DraftKings, requested clarification on whether licensees are required to offer all limit categories listed (daily, weekly, and monthly) for each category outlined in the regulation or whether compliance is satisfied by offering one or more of these options per category.

RESPONSE: Article III, Section 39(g), of the *Missouri Constitution* states, “limits in a daily, weekly, or monthly manner.” Therefore, an operator must offer all three limits (daily, weekly, or monthly) for categories (A) through (D). No changes have been made to the rule as a result of this comment.

COMMENT #3: Section (3) – Rebecca London, with DraftKings, suggested revising the language to clarify that more restrictive limits must be completed before a patron can select a less restrictive limit or removal of a limit.

RESPONSE AND EXPLANATION OF CHANGE: Agreed and revised.

COMMENT #4: Section (5) – Rebecca London, with DraftKings, suggested revising this section to clarify whether patrons could select custom periods of temporary suspension.

RESPONSE AND EXPLANATION OF CHANGE: Agreed and revised to clarify that each operator can offer selected periods for suspensions consistent with its terms and conditions.

COMMENT #5: Section (7) – Adam Kates, with PENN Entertainment, requested clarification as to whether the marketing restriction in this section applies only to self-excluded and cool-off individuals, or if marketing materials are not to be sent to individuals who set deposit limits or wager limits.

RESPONSE: This section applies to individuals utilizing temporary suspensions, not individuals who have placed limits but still participate in wagering. No changes have been made to the rule as a result of this comment.

11 CSR 45-20.580 Responsible Gaming

(2) The online sports wagering platform shall allow, at a minimum, a patron to place daily, weekly, or monthly limits on—

(3) A limitation selected by a patron shall remain in effect until a patron requests to modify or remove the limitation. If the request is more restrictive, it shall become effective immediately. If the request is less restrictive or is for removal of the limit, the new limit or removal will only become effective after the more restrictive limit has elapsed.

(5) Patrons shall be permitted to determine the length of time of the temporary suspension, consistent with the Mobile licensee's terms and conditions, but no such suspension shall be imposed for less than seventy-two (72) hours or greater than one (1) year. The temporary suspension shall not be modified or removed until the selected period of suspension has expired.